







Update on Wearing Face Coverings on Public Transport



The Government have asked us to wear face coverings on public transport to help us all travel safely.





Public transport includes buses and trains.

Taxis are not public transport, but some taxis may ask you to wear a face covering.





The Government have said some people have a 'reasonable excuse' not to follow the face covering rule.

This is called an **exemption to the rules**.



Exemptions to the rules include:

If you have a disability that means:

- You cannot put a face covering on.
- You cannot wear or remove a face covering.





If putting on a face covering would cause you 'severe distress'.

If you use lip reading to communicate, the person supporting you to use public transport does not have to wear a face covering.



You do not have to wear a face covering if you are using public transport to escape danger, and you don't have a face covering with you.



You can take your face covering off if it is 'essential' for you to:

- Fat
- Drink
- Take medication.





If you are not sure whether you are exempt from wearing a face covering ask for help.

You could ask:

- Your doctor
- A member of your family
- Your support worker or
- Someone else you trust.





You can get a card to show that you are exempt from needing to wear a face covering on public transport.







The card can be found here:

https://www.firstgroup.com/helpand-support/coronavirusinformation/face-coverings#journeycard





If you need help to do this ask someone you trust to help you.

Or you can cut the card out at the end of this guide.



You will need to show the card when you use public transport.

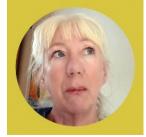
If you can't print the card out then you could write a note to say why you are not wearing a face covering. You could ask someone to write it with you if you need help.





All the exemptions are listed on the Government website.

If you are not sure if you are exempt from wearing a face covering on public transport check before you travel.





Stay safe and see you soon,

From all of us at Cornwall People First.

(This guide has been designed using resources from Photosymbols and firstgroup.com.)





